



Doctor Frequently Asked Questions

What are the contraindications for use?

Do not use SLX™ Clear Aligners if your patient is allergic to plastics.

What is the aligner and retainer material?

ClearWear™ is a BPA-free and phthalate-free plastic that is manufactured through a proprietary process to provide the ideal clarity and fit.

What is the length of time to receive the initial proposed treatment setup?

Online diagnostic digital setup will be available to review within 5 business days from submission of complete records.

If the treating doctor makes modifications to the proposed treatment plan, what is the length of time to receive the modified treatment setup?

Modified setups will be delivered within 2-3 business days.

What is the manufacturing time for the aligners?

Once the treatment setup is approved, aligners will be shipped within 10-15 business days.

How long should a patient wear each set of trays before switching to the next step?

Patients should wear aligners for 22 hours each day for approximately 2 weeks, when not using any other orthodontic acceleration technology.

Are PVS impressions accepted?

Not at this time. Digital scans are the preferred method, but we can also accept any high accuracy stl file of your digitized PVS impressions.

What type of intraoral scans are accepted?

All leading intraoral scans are accepted. Digital scans should be submitted as STL format which is an open source – therefore you are not required to buy any specific scanner.

Are SLX Clear Aligners trimmed in a scalloped shape or straight across?

SLX Clear Aligners are scalloped and trimmed along the gingival margin for optimal patient comfort.

What is EBT?

EBT stands for Elastic Button Technique. If needed, your HSO Sales Manager can provide more information.

Will attachments be recommended for use with SLX Clear Aligners?

No. Attachments will only be recommended with EBT. If you elect to place attachments, SLX Clear Aligners will be designed and manufactured to complement your treatment plan.

Can SLX Clear Aligners treat all malocclusions?

Henry Schein® Orthodontics™ (HSO) recommends that you first treat Class II and Class III patients with the *Motion 3D™* Appliance/*Sagittal First™* philosophy to establish a super Class I occlusion before SLX Clear Aligners. This approach is designed to simplify and standardize SLX aligner treatment, reducing total treatment time and the number of aligners required.

What should I recommend if the aligners are lagging or not tracking?

If select teeth are not tracking or lagging behind, please ask your patients to use Chewies to help firmly seat the aligners. If teeth continue to lag behind and the movement needed is extrusion, EBT may be needed.

Are SLX Clear Aligner results guaranteed?

With over 50,000 patients treated with this innovative aligner technology, you and your patients can be confident in SLX Aligner performance. However, orthodontic treatment is the responsibility of the treating doctor. HSO cannot guarantee the outcome of any orthodontic treatment, as results may vary.

What happens if a patient loses an aligner?

Direct patients to keep their most recently used aligners and temporarily use the previous set while the replacements are being made. Replacement aligners are available for purchase and will generally ship within 7 to 10 business days after placing the order.

Patient Frequently Asked Questions

How do SLX™ Clear Aligners work?

SLX Clear Aligners are a series of clear plastic trays that have been manufactured specifically for you based on the scan of your teeth and your doctors' treatment goals for your case. Each set of trays gently guide your teeth to their ideal position using continuous light forces.

Is there any reason I should not use SLX Clear Aligners?

Candidacy for orthodontic treatment is the decision of your treating doctor, but you should not use SLX Clear Aligners if you are allergic to plastics and/or do not have all of your adult teeth.

How visible are clear aligners?

This is what makes SLX Clear Aligners extra special. The aligners are uniquely clear compared to other aligner systems.

How often should I wear my aligners?

Aligners should be worn all day and all night, at least 22 hours a day except while eating, brushing and flossing or as directed by your doctor.

What is the expected length of treatment?

Treatment time varies from patient to patient. Treatment can take anywhere from a few months to a few years, depending on the complexity of your case. Your doctor can provide an estimated time.

How should I clean my aligners?

Use a soft bristle toothbrush using cold or warm water with a small amount of toothpaste. DO NOT use hot water. Hot water could cause deformation. DO NOT use denture CLEANERS to clean aligners or soak them in mouthwash. These products can damage the surface of the aligner, causing it to become dull and more visible.

Does Henry Schein® Orthodontics™ (HSO) treat patients?

HSO manufactures aligners based on prescriptions from doctors. HSO does not treat patients.

Are SLX Clear Aligner results guaranteed?

Your orthodontic treatment is directed by and the responsibility of your doctor. HSO cannot guarantee the outcome of orthodontic treatment, as results may vary.

Will I need to wear a retainer after treatment?

To prevent relapse, doctors typically prescribe a retainer after any orthodontic treatment. SLX Clear Aligners include a set of retainers.

What happens if I lose an aligner?

Always keep the most recently used aligners (and even the previous set) in a separate case/pouch in a secure place. If your current aligner is lost or broken, please call your treating doctor immediately. You may temporarily go back one stage and use the previous set of aligners to ensure that your teeth do not move back while the replacements are being made. Replacement aligners will generally ship within 7 to 10 business days of placing the order.

Are SLX Clear Aligners covered by insurance?

Many dental plans do not cover orthodontic appliances such as clear aligners, but may cover a portion of the total treatment cost. Speak with your doctor or insurance provider for more information.

Can I pay for SLX Clear Aligners with an FSA or HSA?

Generally, yes. Funds from flex spending accounts and health savings accounts typically may be applied to orthodontic appliances like clear aligners.

Do I pay for treatment at the start of treatment?

Many doctors offer monthly payment plans. Speak to your doctor about your payment options.

