

## Patient Frequently Asked Questions

### How do SLX™ Clear Aligners work?

SLX Clear Aligners are a series of clear plastic trays that have been manufactured specifically for you based on the scan of your teeth and your doctors' treatment goals for your case. Each set of trays gently guide your teeth to their ideal position using continuous light forces.

### Is there any reason I should not use SLX Clear Aligners?

Candidacy for orthodontic treatment is the decision of your treating doctor, but you should not use SLX Clear Aligners if you are allergic to plastics and/or do not have all of your adult teeth.

### How visible are clear aligners?

This is what makes SLX Clear Aligners extra special. The aligners are uniquely clear compared to other aligner systems.

### How often should I wear my aligners?

Aligners should be worn all day and all night, at least 22 hours a day except while eating, brushing and flossing or as directed by your doctor.

### What is the expected length of treatment?

Treatment time varies from patient to patient. Treatment can take anywhere from a few months to a few years, depending on the complexity of your case. Your doctor can provide an estimated time.

### How should I clean my aligners?

Use a soft bristle toothbrush using cold or warm water with a small amount of toothpaste. DO NOT use hot water. Hot water could cause deformation. DO NOT use denture CLEANERS to clean aligners or soak them in mouthwash. These products can damage the surface of the aligner, causing it to become dull and more visible.

### Does Henry Schein® Orthodontics™ (HSO) treat patients?

HSO manufactures aligners based on prescriptions from doctors. HSO does not treat patients.

### Are SLX Clear Aligner results guaranteed?

Your orthodontic treatment is directed by and the responsibility of your doctor. HSO cannot guarantee the outcome of orthodontic treatment, as results may vary.

### Will I need to wear a retainer after treatment?

To prevent relapse, doctors typically prescribe a retainer after any orthodontic treatment. SLX Clear Aligners include a set of retainers.

### What happens if I lose an aligner?

Always keep the most recently used aligners (and even the previous set) in a separate case/pouch in a secure place. If your current aligner is lost or broken, please call your treating doctor immediately. You may temporarily go back one stage and use the previous set of aligners to ensure that your teeth do not move back while the replacements are being made. Replacement aligners will generally ship within 7 to 10 business days of placing the order.

### Are SLX Clear Aligners covered by insurance?

Many dental plans do not cover orthodontic appliances such as clear aligners, but may cover a portion of the total treatment cost. Speak with your doctor or insurance provider for more information.

### Can I pay for SLX Clear Aligners with an FSA or HSA?

Generally, yes. Funds from flex spending accounts and health savings accounts typically may be applied to orthodontic appliances like clear aligners.

### Do I pay for treatment at the start of treatment?

Many doctors offer monthly payment plans. Speak to your doctor about your payment options.

